

Cookie Policy

PUB-LEG-006 | Effective 27 July 2026 | 5 min read

Plain English overview

How cookies and similar technologies are used on the Mosey website and app.

Chapter 1: Introduction & Cookie Types

Effective 27 July 2026

Plain English summary

This Cookie Policy explains how Moseyaround Limited uses cookies and similar technologies on the Mosey website and, where applicable, within the Mosey mobile application. Some cookies are essential for the service to work. Others help us understand how people use Mosey or remember your preferences. Where required by law, we will ask for your consent before placing non-essential cookies on your device.

1. Purpose

This Cookie Policy forms part of the Mosey Legal Suite and should be read alongside our:

- Privacy Policy
- Terms & Conditions
- Security Statement

It explains what cookies are, why we use them and how you can manage your choices.

2. What Are Cookies?

Cookies are small text files placed on your device when you visit a website.

They help websites:

- remember your preferences
- maintain secure sessions
- improve performance
- understand how services are used
- provide certain features

Cookies cannot normally access information stored elsewhere on your device.

3. Similar Technologies

In addition to cookies, Mosey may use similar technologies where appropriate, including:

- software development kits (SDKs)
- local storage
- session storage
- web beacons
- pixels
- application identifiers
- push notification tokens

For simplicity, these technologies are collectively referred to in this policy as "cookies", unless stated otherwise.

4. Why We Use Cookies

Cookies help us to:

- operate the website
- keep accounts secure
- remember preferences
- improve performance
- detect fraud
- understand website usage
- improve accessibility
- measure the effectiveness of certain features

We aim to use the minimum level of tracking reasonably necessary.

5. Essential Cookies

Essential cookies are required for the website or service to function properly.

Examples include cookies used for:

- secure login sessions
- authentication
- account security
- fraud prevention
- load balancing
- remembering consent choices

These cookies cannot generally be disabled through our website because the service would not function correctly without them.

6. Functional Cookies

Functional cookies help personalise your experience.

Examples include remembering:

- language preferences
- accessibility settings
- cookie choices
- display preferences
- user interface settings

These cookies improve convenience but are not normally essential to the operation of the website.

7. Analytics Cookies

Analytics cookies help us understand how visitors use the Mosey website.

Information collected may include:

- pages viewed
- time spent on pages
- navigation paths
- device type
- browser type
- approximate location derived from IP address
- website performance

Where required by law, analytics cookies will only be used after you have provided consent.

8. Performance Cookies

Performance cookies help us identify technical issues affecting the website.

Examples include measuring:

- loading speeds

- service availability
- error rates
- system reliability

Performance information is generally analysed in an aggregated form wherever reasonably practicable.

9. Security Cookies

Security cookies help protect members by:

- detecting suspicious activity
- reducing fraudulent logins
- protecting against automated attacks
- maintaining secure sessions

These cookies form an important part of our security programme.

10. Advertising Cookies

At launch, Mosey does not use advertising cookies for behavioural advertising on its website.

If this changes in the future, we will:

- update this Cookie Policy
- request consent where required by law
- provide users with appropriate choices

11. Mobile Application Technologies

The Mosey mobile application may use technologies that perform functions similar to cookies.

Examples include:

- secure authentication tokens
- encrypted session identifiers
- device identifiers
- SDKs used to provide core application functionality

Where these technologies require consent under applicable law, consent will be obtained before they are activated.

12. Third-Party Technologies

Some trusted third-party providers may place or access cookies or similar technologies when delivering services on our behalf.

Examples may include providers supporting:

- authentication
- website security
- analytics
- cloud hosting
- performance monitoring

These providers are expected to process information in accordance with their contractual obligations and applicable data protection laws.

Chapter 2: Cookie Consent, Management & Final Provisions

Effective 27 July 2026

Plain English summary

You are in control of non-essential cookies. You can choose whether to accept or reject

non-essential cookies, change your preferences at any time and manage cookies through your browser or device settings. Essential cookies remain necessary for the secure operation of the Mosey website and certain core app features.

13. Your Cookie Choices

When you first visit the Mosey website, you will be presented with a cookie consent banner where required by law.

From this banner you will normally be able to:

- accept all cookies
- reject non-essential cookies
- customise your preferences
- access further information about each cookie category

Your choice will be respected unless you later change your preferences.

14. Changing Your Preferences

You may change your cookie preferences at any time by using the Cookie Preferences option available on the Mosey website.

Changing your preferences will apply to future use of the website and will not normally affect information already processed before your choice was changed, where that processing was lawful.

15. Browser Controls

Most web browsers allow you to:

- view stored cookies
- delete cookies
- block cookies
- receive notifications before cookies are stored

Please note that blocking essential cookies may prevent parts of the Mosey website from functioning correctly.

Browser settings vary depending on the browser you use.

16. Mobile Device Controls

Where the Mosey mobile application uses technologies similar to cookies, you may also be able to manage certain permissions through your device settings.

Examples include:

- notification permissions
- analytics permissions (where supported)
- advertising identifiers
- operating system privacy controls

The availability of these controls depends on your device and operating system.

17. If You Decline Non-Essential Cookies

If you choose not to accept non-essential cookies:

- the website will continue to function using essential cookies
- some personalised features may not be available
- certain preference settings may not be remembered
- analytics information may not be collected

Your decision will not affect your ability to create or access a Mosey account, except where a particular feature genuinely depends on the technology you have disabled.

18. Cookie Retention

Different cookies remain on your device for different periods.

For example:

Session Cookies

These are normally deleted automatically when you close your browser or end your session.

Persistent Cookies

These remain on your device until:

- they expire
- you delete them
- your browser removes them automatically

Retention periods are chosen to be proportionate to the purpose of the cookie.

19. Cookie Schedule

The specific cookies and similar technologies used by Mosey may change as the platform evolves.

An up-to-date Cookie Schedule will be maintained, identifying where reasonably practicable:

The Cookie Schedule may be updated without changing this Cookie Policy where updates simply reflect operational changes and do not materially alter your rights.

20. Third-Party Cookies

Some trusted service providers may set cookies or similar technologies while delivering services on our behalf.

Where reasonably practicable, we will identify significant third-party providers within our Privacy Policy, Third-Party Services Register or other relevant documentation.

Third-party providers may also publish their own cookie or privacy information.

21. Changes to This Cookie Policy

Moseyaround Limited may update this Cookie Policy to reflect:

- changes in law
- new technologies
- changes to service providers
- improvements to privacy practices
- new website or application features

Where changes materially affect how cookies are used, we will update the Effective Date and provide notice where required by law.

22. Contact Us

If you have any questions about this Cookie Policy or our use of cookies, please contact:

privacy@moseyaround.com – Privacy enquiries

support@moseyaround.com – General support

legal@moseyaround.com – Legal enquiries

23. Relationship with Other Documents

This Cookie Policy forms part of the Mosey Legal Suite and should be read together with the:

- [Privacy Policy](#)
- [Terms & Conditions](#)
- [Security Statement](#)
- [Third-Party Services Register](#)

Where another document provides more detailed information about a particular service or technology, both documents should be read together.

24. Final Statement

Cookies and similar technologies help us provide a secure, reliable and user-friendly experience.

Our aim is to use these technologies responsibly, transparently and only where they provide genuine value to members or are necessary for the operation and security of Mosey.

We are committed to giving members meaningful choices over non-essential technologies while maintaining the functionality and security of our services.